



Home Care Specialist's in the Mountains, Inc

Find the Longitude and Latitude On Applicable

Sometimes due to the mountains and the area the address for the clients house does not always match where the GPS says it should be. Because of this the GPS may say your are over 75 yard from the house even though you are sitting in the Living Room and will not let you log in.

If this happens follow the given direction and call the office so we can fix the issue.

1. Open app
2. Sign in to the app
3. Click on the client
4. Click on the Map Icon (see image 1)
5. Click OK
6. Look at the red dot that is you and click on it (see image 2). The Longitude and Latitude will appear above the red dot. (see image 2)
7. Call the office with the Longitude and Latitude numbers and we will change your location.

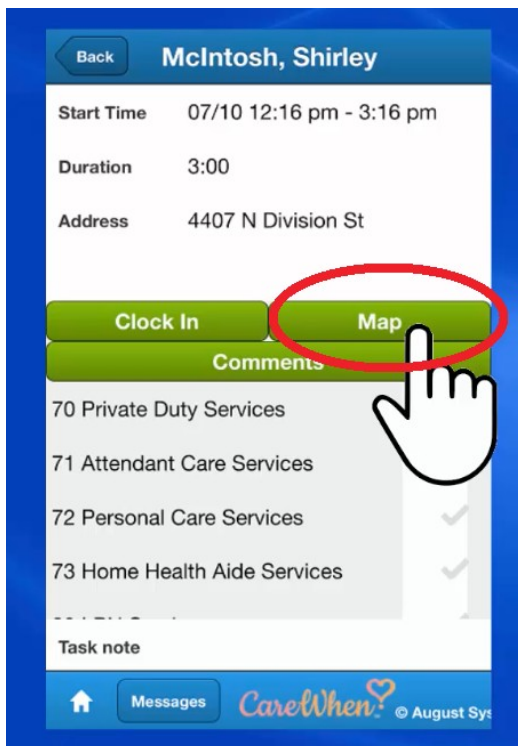


Image 1

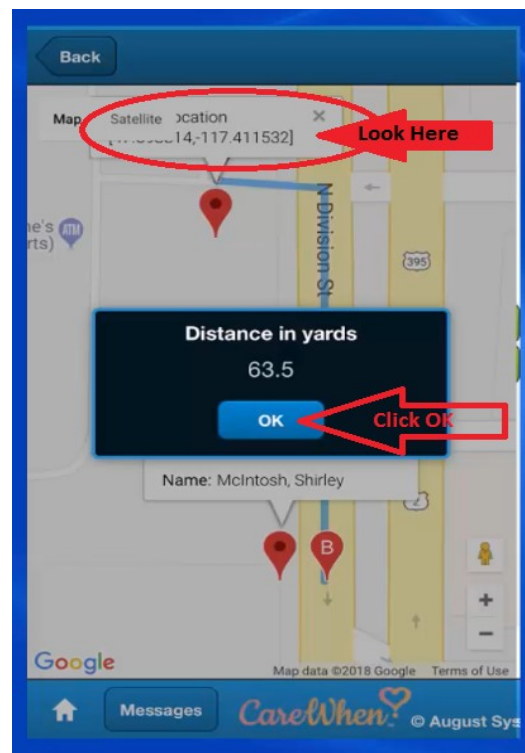


Image 2